

2021 EU CUSTOMS REGULATORY CHANGES

You import goods from non-EU countries to Austria or have business partners abroad who supply you? Then prepare yourself and your partners now for the changes to the EU regulatory changes in 2021.

The new EU regulations highlight the global trend towards data-driven customs clearance processing. **Complete and electronic customs data is therefore becoming increasingly important for ensuring a fast and smooth clearance process and thus delay-free delivery of express shipments in the EU.**

WHICH SHIPMENTS ARE AFFECTED BY THE CHANGES?



For all shipments sent from a non-EU country to the EU (incl. Switzerland, Norway and transit if applicable), **complete and electronic data from the SHIPPER are required.**



THE CHANGES AT A GLANCE

ICS2

Import Control System 2



15 March 2021

WHAT IS ICS2?

The EU is adapting its customs system for security and safety

WHAT DOES THIS MEAN FOR EXPRESS SHIPMENTS?

DHL Express needs to provide complete and accurate data for customs clearance to customs prior to it being loaded onto a flight

WHAT DO WE REQUIRE FROM THE SHIPPER?

- Provide complete and comprehensive descriptions of goods on the shipping label
- Provide accurate shipper and consignee information on the shipping label and commercial invoice

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VAT 22

VAT De Minimis Removal

**01 July 2021**

WHAT DOES THIS MEAN FOR EXPRESS SHIPMENTS?

- The previous de minimis exemption limit of EUR 22 for imports to Austria will cease to apply as of July 01, 2021.
- All imports are thus subject to customs declaration and a formal customs declaration is required

WHAT DO WE REQUIRE FROM THE SHIPPER?

- Indication of a complete and accurate description of the goods on the DHL Express shipping label.
- At best, an electronic transmission of the commercial invoice data:
 - ✓ Address and contact details of the shipper, receiver and responsible importer (IoR = Importer of Record).
 - ✓ Value of goods, freight and insurance costs (depending on Incoterm)
 - ✓ Line item, detailed description of goods, HS codes and country of origin
 - ✓ Incoterms, weight and quantity
 - ✓ Reason of Export

MY COMPANY IS LOCATED IN AUSTRIA - HOW DO THE CHANGES AFFECT ME?

Whether you are importing yourself or expecting a shipment from abroad – by providing complete and correct data and transmitting it electronically, you ensure smooth customs processing and thus an on time delivery of your goods.

IMPORT

You import goods from a non-EU country to Austria

When creating the data for your import shipment, make sure that all customs-related information is complete and accurate and, if possible, transferred electronically to DHL Express.

EXPORT

You have business partners in a non-EU country from which you regularly receive shipments



Inform your business partners! Because only if they provide correct and complete data for customs clearance shipments can pass through customs smoothly and the goods you are expecting can be delivered without transit delays.

More details about the changes can be found at [dhl-eucustoms.com](https://www.dhl-eucustoms.com)